



Duke Energy  
EF 359 | 139 East Fourth Street  
Cincinnati, OH 45202



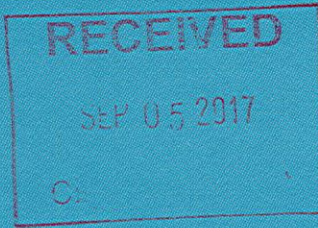
We will be upgrading the electric and/or gas  
meter at:

**1402 HIGHLAND**

T6\*P2\*S7637\*\*\*\*\*SCH 5-DIGIT 41011  
FT WRIGHT MUNICIPAL  
409 KYLES LN  
FT WRIGHT, KY 41011-3743



[duke-energy.com/SmartGrid](http://duke-energy.com/SmartGrid)



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# We're upgrading the electric and/or gas meter at your home or business.

In the next few weeks, we will be in your area to install new digital smart meters. Some benefits of the new meters include access to more information about your energy usage online and fewer estimated bills. Here's what you can expect:

- For your safety and security, every Duke Energy employee or contractor carries a picture ID card.
- Our technician will install a new meter at your home or business. If no one is available, the technician will leave a note saying the installation was successful. If the technician is not able to access a meter, he/she will leave a note indicating an appointment is needed, along with instructions to schedule an appointment.
- The installation process may cause a brief interruption in your electric service. If you are a natural gas customer, the installation of the new metering device will not affect your service.

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For more information, visit  
[duke-energy.com/SmartGrid](http://duke-energy.com/SmartGrid).

#### Don't want the new smart meter?

Call now – 877.675.1656 – and pay a \$25 monthly charge to cover the cost of reading the meter manually. A one-time fee of \$100 will be charged in addition to the monthly fee if you opt out after the new smart meter is installed.

#### Questions about this meter change?

Call us toll-free: 866.734.3820  
Monday-Friday, 7 a.m. to 8 p.m. and  
Saturday, 7 a.m. to 5 p.m.

